

# CENTRALIZED COLLECTIONS

**PUBLIQ™ Software's Centralized Collections software enables you to receive payments from all systems whether they are for utilities, property taxes, or a combination of payments.** It also manages payments in any form – credit/debit cards, cash, or check – while providing multiple levels of security to prevent fraud.

## RECEIVE PAYMENTS IN ONE PLACE

PUBLIQ Software's Centralized Collections allows you to receive payments and provide receipts for multiple services in one convenient location. Your constituents can pay their utility bill, property taxes, business licenses, and miscellaneous costs conveniently and quickly. The system also allows you to view all items that are due when entering a transaction. Payments are reflected immediately.

## FLEXIBILITY

In addition to allowing payment of multiple fees and taxes, Centralized Collections helps manage payments of all types, including credit, debit and EMV/chip cards, checks, and cash. You can also link two separate bills together for payment in a single transaction.

## MULTIPLE LEVELS OF SECURITY

Centralized Collections provides multiple levels of security to prevent fraud and provide an audit trail of transactions. You can control access with multiple and flexible security levels, and built-in tools eliminate cashier errors and unauthorized discounts. A transaction journal provides documentation of all payments and voids.

## EASY TO USE

Centralized Collections is a complete collections management system with a design that lets you take advantage of time-saving touchscreen technology. You can choose touchscreen, mouse, or keyboard navigation to access screens featuring large buttons and eye-friendly colors. Step-by-step wizards are available to walk you through key tasks. Centralized Collections seamlessly integrates with other PUBLIQ Software modules.

- Provides central location to receive all payments
- Accepts payments for all services, including utilities, property taxes, licenses, and other miscellaneous fees
- Manages payments by credit, debit and EMV/chip cards, checks, or cash
- Alerts you to any bills due when entering a payment
- Allows you to link two unrelated bills
- Multi-level security feature prevents fraud
- Payment reflects immediately
- Support is available online or by a toll-free phone call
- Easy to learn and use



**PUBLIQ SOFTWARE**

866.857.9507 [www.publiqsoftware.com](http://www.publiqsoftware.com)



# CENTRALIZED COLLECTIONS

## Payments

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- Accepts payments for multiple services in one location
- Manages payment by credit, debit and EMV/ chip cards, cash, or check
- Provides receipts
- Enables fast, easy, and flexible constituent payments
- Payment reflects immediately

## Security

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- Flexible multi-level security prevents fraud
- Establishes different levels of access to information
- Eliminates cashier errors
- Eliminates unauthorized discounts
- Transaction journal provides details of all payments and voids

## Training and Support

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- Training is available online with live trainers, through tutorials, with online Help, and at regional facilities
- Support is available online or by a toll-free phone call
- All software enhancements are free

## Easy to Use

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- Uses touchscreen technology
- Choices include touchscreen, mouse, or keyboard navigation for quick and easy access around the system
- Wizards guide you through key functions
- Provides quick answers to questions via Help files