



PUBLIQTM

SOFTWARE

Utility Billing

Efficient and easy-to-use, PUBLIQTM Software's Utility Billing application helps manage utilities of any size. Conveniently maintain water, gas, and electricity billing at once. For complete financial management, Utility Billing integrates with PUBLIQ's Accounting Suite and Centralized Collections applications.

ADAPTABLE TOOLS


User-friendly tools enable you to easily improve your daily processes and increase communication with customers.

- Add accounts, generate work orders, and change out meters with help from step-by-step wizards
- Interface with all major hand-held reading companies
- Handle any combination of fees

CONVENIENT BILLING AND PAYMENT OPTIONS

Flexible options make billing simple and quick for your business, while providing your customers the convenience to complete payments anytime, anywhere.

- Offer online, automated phone, and bank draft payment options
- Provide flexible billing options, including budget billing and cycle billing
- Calculate complex demand rates and compound meters
- Automatically generate refund checks on final bills
- Create final bills when completing disconnect work orders

- 
- Automatically reconnect landlord with tenant's final bill
 - Send mass email notifications, email bills to customers, and allow your customers to view up to 13 months of bills online

TRACKING AND REPORTING

Maintain detailed account and meter information, track locations, and organize and report data.

- Detect meter-reading errors through simulation reports
- Generate and print refund checks, disconnect lists, work orders, and rate-code studies
- Create custom reports and data exports

DOCUMENT IMAGING AND MANAGEMENT

Eliminate the need for paper files and easily access information with Document Imaging.

- Safely scan, import, view, and print images of documents, such as user agreements and drivers' licenses, without compromising customer privacy
- Attach images to customer accounts, third parties, meter records, and owner records
- Store digital copies in a protected file for easy access
- Define image types and Red Flag Rule guidelines to limit access to documents

PUBLIQTM

SOFTWARE

publiqsoftware.com

833.2PUBLIQ

info@publiqsoftware.com

