



UTILITY BILLING

PUBLIQ™ Software's Utility Billing software provides comprehensive management of water, gas or electric utilities. Powerful, yet easy to use, PUBLIQ Software enables you to link meters to accounts, accept payments electronically via the Internet, IVR, or bank drafts and post them immediately. Conduct endless rate-code studies with robust reporting tools. And, it integrates with PUBLIQ Software's Accounting Suite for a complete solution.

FLEXIBLE PAYMENT OPTIONS

PUBLIQ Software provides flexible payment options, including automatic Internet payments, IVR, bank drafts, or lockbox files, which eliminate data entry and reduce errors. Payments are posted immediately, so your accounts are always current. Our fully functional, integrated Point-of-Sale system and Centralized Collections enable the management of payments to multiple applications and accounts.

INFORMATION AT YOUR FINGERTIPS

PUBLIQ Software organizes and stores data so you can always find information when you need it. Meters are linked to accounts to help you stay on top of relocations. Scan user agreements, drivers' licenses, photos, and other documents and associate them with accounts, meters, third parties, and landlords. Documents are encrypted and archived automatically.

POWERFUL REPORTING TOOLS

Although PUBLIQ Software's reporting tools provide dozens of ready-made reports, their most powerful advantage is you can create your own customized reports easily without IT expertise. Easily perform rate-code studies utilizing historical consumption data to provide a true comparison. You can also export data for use with your favorite software.

EASY TO USE

PUBLIQ products are easy to use. Wizards lead you step by step through creating new accounts, generating work orders, meter change outs, and other functions. Excellent navigation tools guide you through the system with minimal effort. Full integration with our Accounting Suite provides you with a complete management solution with the same look and feel, making it easier to learn and use. Help files can be quickly accessed and training is available online allowing you to train employees when it is convenient for you.

- Flexible payment options, including Internet, IVR, bank draft, and lockbox files
- Posts payments immediately
- Scans documents and associates them with accounts, meters, third parties, and landlords
- Creates rate-code studies based on historical consumption data
- Cloud computing provides worry-free maintenance as well as an affordable, easily approved solution
- Wizards simplify work orders, meter change outs and other functions
- Integrates with PUBLIQ Software's Accounting Suite
- Automatically encrypts and archives reports
- Stores detailed records using Document Management
- Creates customized reports and data exports
- Creates and stores PDFs of all standardized reports



UTILITY BILLING

Billing and Payment Options

- Easily calculates complex demand rates and compound meters
- Provides flexible payment options, including automatic bank draft, credit cards, Internet, and IVR
- Immediately posts payments from other sources
- Generates automatic refunds on final bills
- Provides equalized payment, budget and cycle-billing options
- Automatically applies deposits to final bills
- Enables adding of connection and disconnection charges
- Services available include bill printing and mailing

Tracking and Reporting

- Provides dozens of ready-made reports
- Enables saved customized reports
- Allows data exports for use in your favorite software
- Maintains detailed historical information on accounts and services
- Tracks multiple locations for individual customers in a single account
- Prints a customer's transaction history summary with the click of a button
- Records consumption totals by rate code or service type
- Enables detection of possible meter-reading errors
- Provides ability to create and store PDFs of all standardized reports
- Generates and prints refund checks

Document Imaging and Management

- Eliminates the need for paper files
- Easily retrieves supporting documentation
- Enables document scanning and storage, such as user agreements, drivers' licenses, photos, and other documents
- Enables images to be associated with accounts, meters, third parties and landlords

Easy to Use

- Wizards guide you through adding accounts, work orders, meter change-outs, and other common functions
- Navigation tools provide easy, quick access around the system
- Easily email customers from the account screen
- Automatically reconnect landlord with tenant's final bill
- Creates final bills when completing the disconnect work order

Service and Support

- Training is available onsite, at regional facilities or online
- Support is available online or by toll-free phone call

The Cloud Advantage

- Software as a Service (SaaS) cloud solution is hosted by PUBLIQ Software utilizing redundant servers, networks and hosting centers, eliminating the need for you to handle updates, maintenance, anti-virus protection or backups as our professionals do this for you
- Eliminates the upfront costs of purchasing software through an affordable monthly fee
- Automatically transmits encrypted data to two secure data centers in two different geographic locations