PUBLIQ® SOFTWARE | Utility Billing

Optimize Utility Billing for Your Office and Community

Complete Utility Billing Management

Our efficient, easy-to-use Utility Billing application helps manage utilities of any size. Maintain billing for water, gas, and electricity while handling every aspect of management, from billing and one-time charges to complicated demand calculations.

> " For us, real-time posting and the ability to connect services to accounts were key benefits. "

Office Manager
Lamar County, TX

Flexible Tools

Our user-friendly tools can improve daily processes and increase communication with your community. Step-by-step wizards help you add accounts, generate work orders, and change out meters. Efficiently accommodate any combination of fee structures and more.

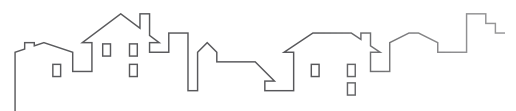## Convenient Billing and Payment Options

Flexible options make billing simple and quick, while providing your customers with the ability to complete payments anytime, anywhere. Offer billing options, such as paperless, budget, and cycle. Calculate complex demand rates and compound meters and automatically generate refund checks on final bills.
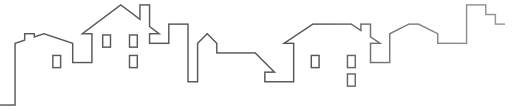
Tailored Tracking and Reporting

Maintain detailed account and meter information, track locations, and organize data with built-in, customizable reports and exports. Detect meter-reading errors through simulation reports. Generate and print refund checks, disconnect lists, work orders, and rate-code studies.

Learn More & Request a Consultation Today

833.278.2547 | publiqsoftware.com/utility-billing

Interfaces & Integration

Meter Technology

Interface with Automated Meter Reading (AMR) and Advanced Metering Infrastructure (AMI) systems to:

- Eliminate the need to purchase additional hardware.
- Improve productivity in the field.

Seamless Software Integration

Integrate with other PUBLIQ applications for complete financial management, streamlined collections, inventory maintenance, and data sharing. Bundle with:

- **Accounting Suite** to maintain fiscal accountability across departments and streamline administrative functions.
- **Cash Management** to simplify payment processing, accept various payment methods – cash, check, or card – in a single transaction, and reflect payments immediately with real-time processing.
- **Inventory** to accurately control inventory supply and quantity with comprehensive management tools and recordkeeping.

Services

Bill Presentment

Send mass email notifications, email bills to customers, and allow them to view up to 13 months of statements online.

Imaging Documentation

Scan, import, and securely store images of documents without compromising customer privacy. Attach images to customer accounts, third parties, meter records, and owner records to easily access information.

IT and Hardware Maintenance

When disaster strikes, we keep your devices running to ensure your business workflow is uninterrupted. We offer flexible options to host and manage data and software, ranging from on-site installation to cloud and enterprise.

Online and Phone Payment Processing

In addition to bank draft and automated phone payment options, give your customers the ability to safely pay online via credit, debit, or e-check through our secure web portal.

Print and Mail Services

Take back your time by letting us print and mail your utility bills, which are customizable based on your needs. We can also print delinquent bills, vehicle and property taxes, appraisal and assessment notices, forms, and other high-quality materials, such as flyers, brochures, information cards, and newsletters.

Remote Backup

We work closely with you to determine and meet your networking and hardware needs. Eliminate the responsibility and stress of maintaining your server, scheduling updates, and managing downtime due to equipment failure.